

# Tuotantotalouden kilta Indecs ry

Register and privacy policy for Customer Relationship Management System



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- 1 The statement is based on the information obligations of registered data controllers under the EU
- 2 General Data Protection Regulation (2016/679), Finnish Data Protection Act (1050/2018). Drafted
- 3 14.3.2023.

#### 4 1. Name of the Register

- 5 Register and privacy policy for Customer Relationship Management System
- 6 **2. Registrar**
- 7 Tuotantotalouden kilta Indecs ry (later "guild")
- 8 Tampereen yliopiston Hervannan kampus
- 9 Konetalo K1725
- 10 PL 589
- 11 33101 Tampere
- 12 hallitus@indecs.fi
- 13 2.1. Contact person responsible for the Register
- 14 The current corporate relations responsible of the guild is responsible for the register.
- 15 yritysvastaava@indecs.fi
- 16 3. The legal basis and purpose of processing personal data
- 17 The purpose of the Customer Relationship Management System is to maintain information related
- 18 to the business co-operation of the Guild for following purposes:
- Maintaining relations with the company and its affiliates
- 20 Sales
- Communication
- 22 The basis for processing the data is the legitimate interest of the controller to collect general and
- 23 imprecise information about its customers, partners, and stakeholders.
- **4. Content of the Register**
- 25 A contact person is stored in the register:
- 26 Name
- 27 E-mail address

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- 28 Phone number
- 29 Job title
- 30 Company
- Conversations
  - Any other information directly related to the relationship

#### 5. Sources of information in the Register

- 34 The information stored in the register is provided by the individuals themselves or found by search
- 35 engines.

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### 6. Disclosing information

- 37 The information in the register will not be disclosed outside the Guild Board and its appointed offic-
- 38 ers or project team members.
- 39 The data is stored in the HubSpot system, whose privacy policy you can read more about:
- 40 https://legal.hubspot.com/dpa. The HubSpot organization may transfer data outside the EU. In do-
- 41 ing so, it will be processed in accordance with the EU-US Privacy Shield program. For more infor-
- 42 mation, see https://www.privacyshield.gov.

## **7. Protection of the Register**

- 44 Access to the data requires a personal username and password. Access is restricted to essential
- 45 persons only. The electronic register is protected by appropriate and generally acceptable means.
- 46 The register is handled with due diligence.

#### 8. Rights of the Registered

- 48 All individuals registered have the right to review their information stored in the register. An indi-
- vidual must provide reliable proof of their identity. The request for inspection must be addressed in
- 50 writing to the contact person of the register. The controller shall delete, rectify or complete data
- which are inaccurate, unnecessary, incomplete or out of date, on its own initiative or at the request
- of the person concerned. The request for rectification shall be addressed in writing to the contact
- 53 person of the register.

#### 9. Storage period of data



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- The data is collected to maintain the Guild's business cooperation, and the data is stored if the com-
- pany is a partner of the Guild, has cooperated with the Guild in the last five years or has reason to
- 57 believe that the company is a potential partner.

## 10. Changes to this statement

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- 59 This privacy statement for member register can be updated from time to time, for example when
- the legislation changes. This statement was last updated on 14.3.2023.